

Website privacy statement

Table of Contents

1. Introduction	2
2. Types of information collected.....	2
2.1 “Non-personal data”	2
2.2 “Personal data”	2
3. Purposes for which we hold your information	2
3.1 Non-personal data	2
3.2 Personal data	2
4. Use of cookies	3
4.1 What are cookies?	3
4.2 Which cookies does Thermodial use?	3
4.2.1 Performance cookies	3
4.2.2 Functional cookies	3
5. Disclosure of information to third parties	4
6. Sale of business	4
7. Security.....	4
8. Updating, verifying and deleting personal data	5
9. Changes to the website privacy statement.....	5

1. Introduction

Thermodial respects your right to privacy and we comply with our obligations under the General Data Protection Regulation 2016/679 and applicable data protection laws. The purpose of this Website Privacy Statement is to outline how we deal with any personal data you provide to us while visiting this website (the “site”). By visiting this site, you are accepting the terms of this Website Privacy Statement. Any external links to other websites are clearly identifiable as such, and we are not responsible for the content or the privacy policies of these other websites.

2. Types of information collected

We retain two types of information:

2.1 “Non-personal data”

Like most websites, we gather statistical and other analytical information collected on an aggregate basis of all visitors to our site. This non-personal data comprises information that cannot be used to identify or contact you, such as demographic information regarding, for example, user IP addresses where they have been clipped or anonymised, browser types and other anonymous statistical data involving the use of our site.

2.2 “Personal data”

This is data that identifies you or can be used to identify or contact you and may include your name, address, email address, user IP addresses in circumstances where they have not been deleted, clipped or anonymised, telephone number and banking details. Such information is only collected from you if you voluntarily submit it to us, e.g. by sending us an email.

3. Purposes for which we hold your information

3.1 Non-personal data

We use the non-personal data gathered from visitors to our site in an aggregate form to get a better understanding of where our visitors come from and to help us better design and organise our site.

3.2 Personal data

We will process any personal data you provide to us for the following purposes:

- a) to carry out business with you,
- b) to contact you if required in connection with your communication and/or order or to respond to any communications you might send to us,
- c) to provide you with a copy of our newsletter where you have subscribed to same.

4. Use of cookies

We use cookies to ensure that we give you the best experience on our website. By continuing to browse this site you give consent for cookies to be used.

4.1 What are cookies?

Cookies are small text files sent from a website and stored in the user's web browser while the user is browsing a website.

When users visit the same website again, the browser sends cookies back to the website allowing the website to recognise the user and remember things like personalised details or preferences.

More information about cookies and details of how to manage or disable them can be found on aboutcookies.org.

Please note that by using our website (thermodial.ie) you accept the terms of our Cookie Policy. You can choose to opt-out of receiving cookies but you may lose some features and / or functionality of thermodial.ie. For more information on how to manage cookies, including opt-out of cookies for this site please visit: aboutcookies.org.

4.2 Which cookies does Thermodial use?

When you use the Thermodial website the following types of cookies can be set on your device.

4.2.1 Performance cookies

These cookies are used to collect statistical information about visitors of the website and the pages they view.

These cookies don't collect information that identifies a visitor. All information collected is aggregated and used anonymously. We use these cookies to understand what content is popular which helps us to improve our website.

[We use Google Analytics to provide this service, which uses four first party cookies. The data collected is not shared with any other party. The cookies used are:

__utmz
__utma
__utmb
__utmc]

For more information on how to manage cookies, including opt-out of performance cookies please visit: aboutcookies.org

4.2.2 Functional cookies

These cookies allow the website to remember choices you make and provide enhanced and more personal features.

We use WordPress and custom first party cookies. The data collected is not shared with any other party. The cookies used are:

SESS *
has_js
cookie-agreed-en

For more information on how to manage cookies, including opting-out of functional cookies please visit: aboutcookies.org

* The cookie name is unique to each visitor. It always starts with SESS followed by a series of alphanumeric characters.

5. Disclosure of information to third parties

We may provide non-personal data to third parties, where such information is combined with similar information of other users of our site. For example, we might inform third parties regarding the number of unique users who visit our site, the demographic breakdown of our community users of our site, or the activities that visitors to our site engage in while on our site. The third parties to whom we may provide this information may include, potential or actual advertisers, providers of advertising services (including website tracking services), commercial partners, sponsors, licensees, researchers and other similar parties.

We will not disclose your personal data to third parties, outside of Thermodial unless you have consented to this disclosure or unless the third party is required to fulfil your order (in such circumstances, the third party is bound by similar data protection requirements). We will disclose your personal data if we believe in good faith that we are required to disclose it in order to comply with any applicable law, a summons, a search warrant, a court or regulatory order, or other statutory requirement.

6. Sale of business

We reserve the right to transfer information (including your personal data) to a third party in the event of a sale, merger, liquidation, receivership or transfer of all or substantially all of the assets of our company provided that the third party agrees to adhere to the terms of the Website Privacy Statement and provided that the third party only uses your personal data for the purposes that you provided it to us. You will be notified in the event of any such transfer and you will be afforded an opportunity to opt-out.

7. Security

Your personal data is held on secure servers hosted by eTailor limited – 2 Haigh Terrace, Dún Laoghaire, Co Dublin, A96 P9V2, Ireland. The nature of the Internet is such that we cannot guarantee or warrant the security of any information you transmit to us via the internet. No data transmission over the internet can be guaranteed to be

100% secure. However, we will take all reasonable steps (including appropriate technical and organisational measures) to protect your personal data.

8. Updating, verifying and deleting personal data

You may inform us of any changes in your personal data, and in accordance with our obligations under applicable data protection laws we will update or delete your personal data accordingly. To find out what personal data we hold on you or to have your personal data updated, amended or removed from our database, or to invoke any of your data subject rights, please contact us at dataprotection@thermodial.ie.

9. Changes to the website privacy statement

Any changes to this Website Privacy Statement will be posted on this site so you are always aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it. If at any time we decide to use personal data in a manner significantly different from that stated in this Website Privacy Statement, or otherwise disclosed to you at the time it was collected, we will notify you by email, and you will have a choice as to whether or not we use your information in the new manner.